

Speedboard Assembly Services Ltd offers a broad range of contract electronic manufacturing services.

Our service to the customer not only includes the realisation of product to the relevant customer specification or industry standard such as IPC, it also includes the softer aspects such as communication, capability and value for money.

Therefore, the effectiveness of our service will be judged and managed, with regard to achieving and improving customer satisfaction, by defining, measuring and monitoring the following key indicators:

- Product conformance, perceived or actual
- Delivery performance, perceived or actual
- Lead Time
- Flexibility / Responsiveness
- Communication / Professionalism / Image
- Technical capability
- Value for money

We comply with ISO 9001:2008 Quality Management System and set service level objectives and targets which will be subject to annual management review and will be determined to create continual improvement and enhanced customer satisfaction.



1st July 2013
Neil Owen
Managing Director